



FOR YOUTH DEVELOPMENT
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

AQUATIC PROGRAM POLICIES

These policies apply to all Aquatic Programs at the GMYMCA. By registering, you're agreeing to these guidelines, which help ensure a safe and enjoyable experience for everyone!

General/Membership Policies:

All programs, memberships, and equipment sales are non-refundable. Refunds will not be issued for cancellations due to circumstances beyond the YMCA's control, including but not limited to fire, explosion, flood, storm, natural disasters, government actions, civil disturbances, labor disputes, equipment malfunctions, COVID-19 and its variants.

A valid membership is required for all swim lesson programs. Monthly and annual memberships become effective upon enrollment. If you choose a "Youth Swim Membership" (3-month or 6-month), it will provide membership coverage for the duration of the swim lesson session.

Guests, including spectators, must adhere fully to the GMYMCA Membership Code of Conduct while on the premises. Spectators are expected to remain respectful and courteous during lessons, refraining from any disruptive behavior. Failure to comply may result in removal from the facility and possible removal from the program.

Program-Specific Policies:

Evaluation Requirement: All levels require a current evaluation, except introductory levels (SKIPS 1, SKIPS 2, Pike, Polliwog 1, Adult/Teen Introduction to Swimming). Evaluations are provided via progress reports at the end of a session or through individual swim evaluations by Aquatics staff. Evaluations must be from the most recent session or conducted within the last few weeks. Any evaluation or progress report older than three months will require re-evaluation prior to registration.

Failure to have a current evaluation BEFORE REGISTRATION will result in removal from the program

Class Level Accuracy: We reserve the right to adjust or remove a participant from their registered class if they are not in the correct level. Swimmers may register only for the level recommended by their evaluation.

Class Change Requests: Requests for class changes can be made prior to the first week of class, pending availability, and only through Aquatic Administrative staff. An administrative fee starting at \$15 will apply for class changes.

Instructor Consistency: While we strive to maintain a consistent teaching staff, we do not guarantee specific instructors for classes. Instructors are subject to change without notice.

Enrollment and Class Attendance:

- Each swimmer may register for only one class per session.
- Participants may attend only the class in which they are officially registered.
- We reserve the right to cancel a class due to low enrollment.

Missed Classes and Credits: No credits will be issued after the second class of the session. Make-up classes or credits are not provided for missed classes, regardless of the reason (including illness or weather).

Swim Diapers: Children who are not toilet-trained must wear swim diapers, plastic/rubber pants, and a swimsuit. Please report any accidents you see to Aquatics Staff immediately.